

Software Training Consultant – Accountancy & Distribution Software  
Berkhamsted, Hertfordshire

One of the leading suppliers of computer systems to distributors, wholesalers and merchants in the UK. With over 10 years experience, currently supporting 200 SMEs. An opportunity has now arisen for a Software Training Consultant to join their team.

We are looking to recruit someone with experience using accountancy software or stock management/distribution software to join our Training team.

As a Training Consultant, you will be working as part of a busy team.

This is a diverse role which includes various customer facing activities such as, Onsite Training, internal training, site management along with other internal responsibilities such as assisting our busy support desk and data preparation.

This role requires the following skills and Attributes -

- Excellent presentation skills
- Ability to impart knowledge to others
- Managing client sites
- Analytical problem solving
- Ability to work un-supervised
- Understanding of warehouse management/Stock Control
- Understanding of accounts
- Report writing

Key responsibilities are –

- Customer Training
- Internal Training
- Developing Training Courses
- Management of non live customer sites
- Managing ongoing call list
- Analysing and logging of system related faults
- Specifying Possible System Modifications
- Data Preparation

To be considered for this position you must have experience using either accountancy software or stock management/distribution software. This can be from either a support/Training role, or from a previous career in accountancy or distribution.

As a Software Training Consultant you should also have strong analytical problem solving skills, the ability to work unsupervised and the ability to handle a group of people in a training environment